

# Multifamily Selling and Servicing Guide

Effective as of April 5, 2024

No portion of this Multifamily Selling and Servicing Guide may be reproduced in any form or by any means without Fannie Mae's prior written permission, except as may be provided herein or unless otherwise permitted by law. Limited permission to reproduce this Multifamily Selling and Servicing Guide in print, in whole or in part, and limited permission to distribute electronically parts of this Multifamily Selling and Servicing Guide, are granted to Fannie Mae-approved Lenders strictly for their own use in originating and selling multifamily Mortgage Loans to, and servicing multifamily Mortgage Loans for, Fannie Mae. Fannie Mae may revoke this limited permission by sending 60 days advance written notice to any or all Fannie Mae-approved Lenders.



# TABLE OF CONTENTS

Part V Section	n 502.07 Quality Control	. 3
502.07	502.07A Program	
	502.07B Inspection Form Retention	
	502.07C Additional Inspections and Fees	
GLOSSARY		

Effective: 04/05/2024



## **502.0**7 Quality Control

## **502.07A** Program

## ✓ Requirements

#### You must:

- Have a quality control program to annually review the Property inspections performed by third-party inspectors.
- Ensure every Property inspection complies with Fannie Mae's requirements before submission.
- Show evidence and results of your quality control program if requested.

### **502.07B** Inspection Form Retention

**Operating Procedures** 

#### You must

- retain all Property inspection forms in your Servicing File for at least 2 inspection cycles, and
- submit them upon request.

#### **502.07C** Additional Inspections and Fees

Guidance

Property inspections are a regular asset management responsibility, and additional Property inspections may be required if circumstances warrant.

You may charge the Borrower a reasonable Property inspection fee if it is

permitted per the Loan Documents or other written Borrower agreement, and

Effective: 04/05/2024

not prohibited by Fannie Mae.



# **Glossary**

# B

Borrower

Person who is the obligor per the Note.

## **Synonyms**

- Borrowers
- · Borrower's

## L

**Loan Documents** 

All Fannie Mae-approved documents evidencing, securing, or guaranteeing the Mortgage Loan.

## **Synonyms**

- Loan Document
- Mortgage Loan Document
- Mortgage Loan Documents

# P

**Property** 

Multifamily residential real estate securing the Mortgage Loan, including the

- fee simple or Leasehold interest,
- · Improvements, and
- personal property (per the Uniform Commercial Code).

# **Synonyms**

- Properties
- Property's

# S

Servicing File

Your file for each Mortgage Loan serviced.

Effective: 04/05/2024

## **Synonyms**

Servicing Files