

Multifamily Selling and Servicing Guide

Effective as of December 1, 2025

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504.02C Review Financial Reporting

% Operating Procedures

After reviewing the Borrower or Guarantor information:

You must
 Submit the certified material through: the MAMP for the Borrower; andSponsor Financials for Guarantors. Retain the information in your Servicing File.
 Promptly: contact the Borrower or Guarantor to request additional information; and submit a copy of all financial reporting, explanatory schedules, and other supporting information through the MAMP for the Borrower, and Sponsor Financials for Guarantors. Retain the information in your Servicing

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Glossary

B

Borrower

Person who is the obligor per the Note.

Synonyms

- Borrowers
- · Borrower's

G

Guarantor

Key Principal or other Person executing a

- Payment Guaranty,
- Non-Recourse Guaranty, or
- any other Mortgage Loan guaranty.

Synonyms

Guarantors

M

MAMP

Multifamily Asset Management Portal used to submit

- Property inspections,
- operating statements,
- requested modifications,
- · asset management reports, and
- data corrections for loan or property attributes.

Synonyms

- Multifamily Asset Management Portal
- MAMP's

S

Servicing File

Your file for each Mortgage Loan serviced.

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Synonyms

Servicing Files



Sponsor

Principal equity owner and/or primary decision maker of the Borrower (often the Key Principal or the Person Controlling the Key Principal).

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Synonyms

- Sponsors
- Sponsor's