



# Multifamily Selling and Servicing Guide

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## 104.02 Qualified Occupants

### Requirements

When calculating occupancy, you must only include tenants who

- physically occupy the unit, and
- are paying rent.

### Guidance

You may include any tenant who:

- was under a standard lease for at least 6 months, then converted to a month-to-month lease when the lease expired; or
- is under a lease with a term of less than 6 months, if shorter-term leases
  - are commonly accepted in the market area, and
  - do not reflect weakness in the market.

You may include non-revenue producing units such as

- management units,
- employee occupied units,
- maintenance units, and
- model units.

Such units should not exceed what is usual and customary for stabilized properties in the market.