

Multifamily Selling and Servicing Guide

Effective as of August 29, 2025

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416.12 Additional Information

For any issue not covered in this Section, or if the Servicer requires a more detailed explanation, contact Multifamily Structured Asset Management.

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Glossary

M

Multifamily Structured Asset Management

Team that can be contacted at structured_am@fanniemae.com.

S

Servicer

Primary Person servicing the Mortgage Loan, including

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- the originator,
- seller, or
- a third party.

Synonyms

- Servicers
- Servicer's