

# Multifamily Selling and Servicing Guide

Effective as of November 4, 2025

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## **416.12** Additional Information

For any issue not covered in this Section, or if the Servicer requires a more detailed explanation, contact Multifamily Structured Asset Management.

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## Glossary

### M

Multifamily Structured Asset Management

Team that can be contacted at structured\_am@fanniemae.com.

S

Servicer

Primary Person servicing the Mortgage Loan, including

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- the originator,
- seller, or
- a third party.

#### **Synonyms**

- Servicers
- Servicer's